

Client Information

Emergency Numbers & Procedures



24-hour emergency services

- To make an emergency call for Fire, Police, Ambulance or Lifeboat or coastguard DIAL 112 OR 999
- Calls for these services are free and can be made from any telephone or mobile handset.
- You will be put through to the emergency services central telephone operator who will ask you to specify which emergency service you require.

The following numbers may also be useful:

Ambulance Headquarters	(01534) 444710
District Nurses (Family Nursing and Home Care)	(01534) 443600
Out of hours GP service (in an urgent case dial 999 or 112)	(01534) 445445
Police Headquarters	(01534) 612612
Jersey Coastguard	(01534) 447705
Jersey General Hospital switchboard	(01534) 622000
Jersey Hospital Accident and Emergency Department	(01534) 442264

For further information on what to do in the event of an emergency, please read the following pages from the States of Jersey Website:

1. Dialling 999 in an emergency
<http://www.gov.je/HEALTH/HOSPITALS/EMERGENCYOUTHOURS/Pages/999.aspx>
2. Hospital Emergency Department
<http://www.gov.je/Health/Hospitals/EmergencyOutHours/Pages/AccidentEmergency.aspx>
3. Out-of-hours GP Service (If you need a doctor when your normal doctors surgery is closed)
<http://www.gov.je/Health/DoctorDentist/Doctors/Pages/OutHours.aspx>
4. Actions to take in a fire emergency
<http://www.gov.je/StayingSafe/FireSafety/Emergency/Pages/ActionsToTake.aspx>
5. What is a Major Emergency?
<http://www.gov.je/StayingSafe/EmergencyPlanning/Pages/Major.aspx>
6. Guidance and Practical Advice on how to plan for and cope with a major emergency
<http://www.gov.je/SiteCollectionDocuments/Government%20and%20administration/ID%20EmergencyPlanningGuidancePracticalAdvice%20English%2020091217%20ML.pdf>